

Welcome to the UK and
NHS Workforce

United Kingdom of Great Britain and Northern Ireland

- The United Kingdom is made up of four nations: England, Wales, Scotland and Northern Ireland
- The word Britain is sometimes used to refer to the UK as a whole.
- Capital: London
- Head of Government: Prime Minister Boris Johnson
- Head of State: Sovereign Queen Elizabeth II
- Form of Government: Constitutional Monarchy with 2 legislative houses;
 - House of Lords and House of Commons
- Life expectancy: Male – 78, Female - 83





(Random) Fun Facts about the UK

- Tea is the most popular drink; estimated that people drink 165 million cups of tea every day!
- First postage stamp was created in the UK – designed in 1840.
- Stonehenge is older than the pyramids.
- Chicken tikka masala was voted as the national dish.
- No active volcanoes in the UK.
- Over 500 pubs in the UK are called “The Red Lion”.
- Football is one of the most popular sports.
- The British Library is the second largest library in the world.
- 31 UNESCO Heritage sites in the UK





National Health Service

- Refers to the Government-funded health care and medical services that people residing in the UK can use without paying for the full cost.
- Free at the point of use. Funding is collected through taxation.
- NHS governments in England, Wales and Scotland. Northern Ireland is called HSC or Health and Social Care Services.
- Officially opened in July 1948 in Manchester. Leaflet in 1948 states:
 - *'Everyone - rich or poor, man, woman or child - can use it or any part of it. There are no charges, except for a few items. There are no insurance qualifications. But it is not a "charity". You are all paying for it, mainly as taxpayers, and it will relieve your money worries in time of illness'*

How does the NHS work?

- A comprehensive service, available to all.
- Access based on clinical need and not an individual's ability to pay
- Aspires to the highest standards of excellence and professionalism
- Aspires to put patients at the heart of everything
- Works across organisational boundaries and in partnership with organisations, patients, local communities, and the wider population.
- Commitment to provide best value for taxpayer's money and the most effective, fair and sustainable use of finite resources
- Accountable to the public, communities and patients that it serves.
 - [How does the NHS in England work? An alternative guide – YouTube](#)

NHS Values

- Working together for patients
- Respect and Dignity
- Commitment to Quality and Care
- Compassion
- Improving Lives
- Everyone Counts



HCPC Codes of conduct and standards of proficiency

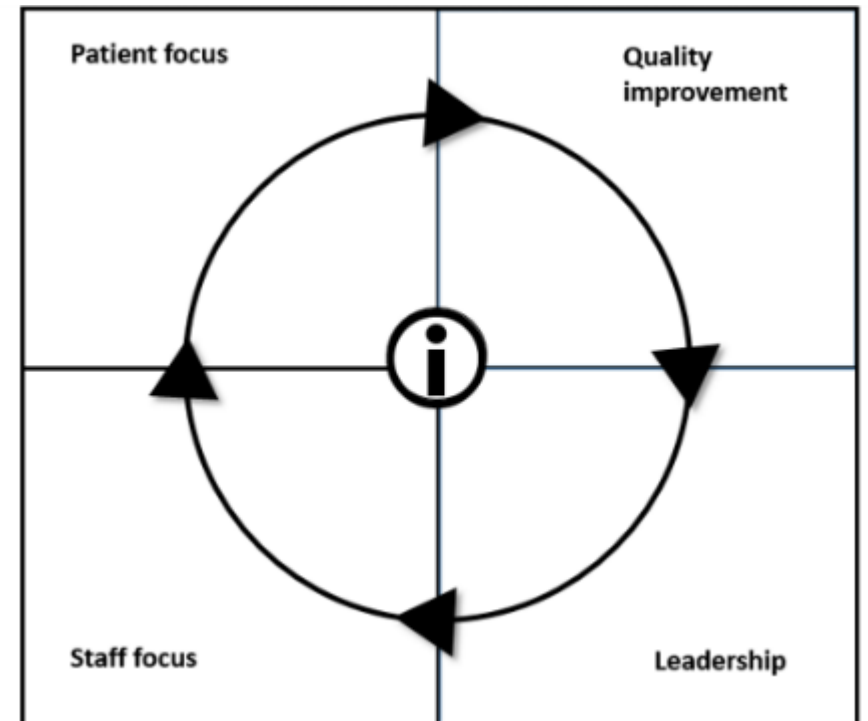
[Standards of conduct, performance and ethics | \(hcpc-uk.org\)](http://hcpc-uk.org)

[Standards of proficiency - Chiropodists / podiatrists | \(hcpc-uk.org\)](http://hcpc-uk.org)



Clinical Governance

- “a system through which NHS organisations are accountable for continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which excellence in clinical care will flourish”
- Five key themes:
 - Patient focus - how services are based on patient needs
 - Information focus - how information is used
 - Quality improvement - how standards are reviewed and attained
 - Staff focus- how staff are developed
 - Leadership - how improvement efforts are planned.



The Francis Inquiry Report

- Published in 2013, it examined the causes of failings in care at Mid Staffordshire NHS Foundation Trust
- What happened in Mid Staffs?
 - *A higher than average mortality rate were noted from Trust due to poor care over 50 months.*
 - Examples of poor care: patients unwashed for a month; patients receiving pain relief late or not at all; poor standards of hygiene; misdiagnosis; ignored calls for help
- Made 290 recommendations:
 - *Openess, transparency and candour throughout the health care system, fundamental standards for health care providers*
 - *Improved support for compassionate caring and committed care and stronger health care leadership.*
- Freedom to Speak-up guardian
 - Ensures that staff can raise concerns about patient-safety
 - Creating an open and honest reporting culture in the NHS

So, what *is* the NHS about?

- Helping people from Cradle to Grave
 - [Cradle to Grave - YouTube](#)